

Access Statement April 2013

Introduction

The National Brewery Centre is in Burton on Trent and tells the story of both the local influence of the Brewery Industry and its growth and the national story of breweries.

The Museum is housed in Victorian buildings which were once owned by the brewing giant Bass. The site is large and spread out. Allow at least two hours for a visit. The guided tour takes roughly 1.5 hours and starts from Reception. Audio guides are also available at Reception. All information will be given on arrival. A wheelchair is available at Reception for loan free of charge.

We offer concessions for disabled visitors and their carers.

Our Restaurant and café, gift shop and Beer Boutique are situated on the ground floor with step free access.

If you have any queries or require assistance please phone 01283 532880 or e-mail info@nationalbrewerycentre.co.uk

Pre-Arrival

Check our website for opening times and maps

The nearest Rail station is Burton on Trent-a 20 minute walk. Taxis are available at the station-you may need to check in advance if you require an accessible taxi.

We are on a main thoroughfare. Bus routes are serviced by Arriva or Midland Classic-for details check their websites.

There is a wide pavement outside the Museum with dropped curbs.

Car Parking and Arrival

There is a large car park available to the front and back of the Museum with designated parking spaces clearly marked.

The car park surface is tarmac and there are ramps to the Main Entrance at both sides. The parking area is well lit. Parking is free for those using Museum facilities.



Main Entrance, Reception and Ticketing area



Main Entrance, Reception and Ticketing area are all on ground floor level.

The floor surface is tiled.

There is a lowered section of the Reception desk.

There is a hearing loop available at Reception

Pens and pads are available at the counter. A Site map indicating accessible toilets is available. A wheelchair is at Reception on loan for duration of visit free of charge.

Collect an audio guide from reception or join our guide led tour (check times on website or phone to confirm your visit requirements are available)

A complimentary carer ticket policy is available

The Museum of Brewing

The Brewing Gallery has one area which is inaccessible for wheelchairs. Volunteers are currently preparing information which will be available to view if access is an issue.





There are also 6 steps to view a Mash Tun interior.



Continuing on the Visitor Route some wheelchair users may prefer to return via the Dray Barn through the Stables as there is a gradient of 1:10 on exit.

There is a ramp for access to The Robey Shed it is 1750mm longx 1050mm wide with a gradient of 1:8.It has an anti slip surface.Manual wheelchair users may need assistance when using this ramp.

A variety of interpretation is used in the Museum ranging from a short visual/audio presentation at the start to various push button audios/interactive quiz/text boards and hands on exhibits.

Extra information sheets are available on various brewing related topics.

Some glass displays are in upright glass cabinets which may not be visible if the eye line is below 115cm.

Seating is available at points all around the Site.

The floor surface is either tile or carpet.

A lift is available to all floors in the Joiners Shop. The emergency telephone in the lift is fitted with an inductive coupler for hearing aid users. Due to Fire restrictions there is a limit of 3 wheelchair users in the Joiners Shop at any one time..



The Ale Dock area which exhibits the recently restored Locomotive and Directors Carriage is visible from ground level but to access the platform area there is a small flight of steps



Public Toilets

Located on the ground level opposite Reception (suitable for ambulant wheelchair users), ground floor of the Joiners Shop (suitable for ambulant wheelchair users) and in the Restaurant area (suitable for wheelchair users) These are clearly marked.



Food and Drink

Food and drink are not permitted in the gallery areas.

The café is sited at the Reception area.

The Restaurant and Bar are on ground level with a tile floor.

Lighting in these areas is natural daylight with overhead lighting.

Where possible food is locally sourced and dietary requirements are catered for with adequate notice. If concerned please ring us before visiting to check specific arrangements.

Both the Restaurant and the café are waitress service.

Brewery Tap entrance from the car park-these doors have a minimum door clear opening of 700mm. Manual wheelchair users may need assistance to gain access. Access from the Museum entrance has a minimum of 790mm clear opening. There are 14 steps with handrails up to the Mezzanine area.

Shop/Beer Boutique

Gift shop and Beer Boutique stock a wide range of souvenirs ,books and brewing related items.

There is ample room for a wheelchair to manoeuvre.

Floor is level throughout.

The counter has a hearing loop system installed.

Staff are happy to offer assistance if required.

Outside Space

Our Visitor Route is painted red .

Signage is clear and large print.

There is a small cobbled area adjacent to the fishpond.

Benches are located outside the Joiners Shop.

Designated smoking area is via the Bar area-staff will give directions. The Museum visitor area is a NO SMOKING area.

If an assistance dog needs a water bowl please ask at Reception or Bar.



Future Plans

We are hoping to upgrade our toilet facilities for all our Visitors